



May 15, 2020

Dear Residents and Families/Representatives,

We want to take this opportunity to update you regarding COVID-19 and our facility. As always, but especially now as we deal with the new coronavirus pandemic, we strive to be timely and transparent in the information we provide. As such, please read the information below so that you are aware of what is going on in our facility and know the steps we are taking to keep our community safe.

CURRENT COVID-STATUS

As of today, 19 residents and 14 staff members have tested positive for COVID-19. We reported these cases to the required health officials and are working closely with them to prevent further spread of COVID-19 in our facility.

WHAT WE ARE DOING

While we are disappointed that COVID-19 is in our facility, we want to assure you that the safety of our residents and staff remain our top priority and we are working hard to keep everyone safe and prevent further spread of this virus in our community. We continue to follow the recommendations and guidance of our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), such as:

- Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering.
- Residents are continually monitored.
- Housekeeping is performing regular deep cleanings of the facility.
- Staff receives education and wears personal protective equipment (PPE) as recommended by the CDC.
- Group activities have been suspended and staff is providing individual activities for residents.
- We are implementing isolation protocols as required.
- We encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

FUTURE COVID-REPORTING

In an effort to provide you with up-to-date information about COVID-19 in our facility, we will notify residents and representatives of newly confirmed cases of COVID-19 as well as when three (3) or more residents and/or staff present with new onset respiratory symptoms that occur within

seventy-two (72) hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

To ensure that all parties are notified as quickly as possible and have access to the most recent notifications, **we will post all updates on our facility website at www.kirklandcourthealthcare.com.** We will provide specific updates to representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19.

CONTACT US

We understand these uncertain times bring up many questions, and while we are making every effort to provide you with as much information as possible, we are happy to answer any questions. Please contact us directly at 806-355-8281.

Sincerely,

Janet Brown

Janet Brown
Administrator



5/21/20

Dear Residents and Families/Representatives,

It is hard to believe that it has been over two months since COVID-19 changed our lives so drastically. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19 in our facility.

As of today, we have 19 residents and 17 staff members that have tested positive for COVID-19. The National Guard came in on the 9th and tested everyone again they also came back on around the 14th and sanitized the whole building. We continue to clean and sanitize every day. We have had no new cases since the 9th of May. We are taking every precaution to keep our residents safe.

We are committed to seeing the number of positive cases in our facility go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 806-355-8281.

Sincerely,

Janet Brown

Janet Brown
Administrator

COVID-19 NOTIFICATION

May 27, 2020

Number of additional confirmed COVID-19 cases in the last 24 hours: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 806-355-8281.



806-355-8281

WEEKLY UPDATE

May 29, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our facility's COVID-19 weekly update. As of today, we've had 19 residents and 14 staff members test positive for COVID-19. We have retested and have the 1st negative on all the residents in the Covid Unit. Since we have to have 2 negatives to be clear, yesterday we tested them again and will be waiting on a second negative. We have some of the staff that will be returning next week. We are still diligently cleaning and trying to keep your loved ones and staff safe.

We remain committed to protecting our residents and staff and seeing the number of COVID cases go down. As we previously reported, we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly 806-355-8281.

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